

## JOB DESCRIPTION

Job Title: BMS Shift Engineer  
Department: Operations  
Reporting to: Monitoring Manager  
Direct reports: None

### About VIRTUS

**VIRTUS** Data Centres is the UK's fastest growing data centre provider which owns, designs, builds and operates the country's most efficient and flexible data centres. Our mission is to consistently exceed the expectations of customers through innovative, high-quality solutions and services. We employ intelligent thinkers – people with positive attitudes, who add the quality of customer proposition and business. We value individual endeavour and initiative, encourage teamwork and togetherness because collective experience and expertise is VIRTUS' greatest strength.

### Job Summary

Working as part of the **VIRTUS** Monitoring Team, we are seeking someone with good analytical and administrative skills to undertake the role of BMS Shift Engineer. You will be the first line of defence in a time critical environment against any alarms or events that are detected by VIRTUS Monitoring Systems. You will also play a key role within the VIRTUS Incident Management process.

**Working Hours:** 12-hour shifts between 6am-6pm on a rota basis to include weekends and bank holidays.

### Duties and Responsibilities

- Monitoring and responding to all alarms and events that occur on the monitoring system. Across all facilities.
- Working with the site Facilities Management team to investigate those alarms and respond appropriately.
- Liaising with the **VIRTUS** Service Management Centre to initiate the Incident Management Process.
- Monitoring existing incidents using the ITSM platform and flagging alarms that will require potential reassessment by the Facilities Management Team.
- Reporting and Analysing alarm data to identify trends and possible improvements that can be made to the process.

Any other reasonable requests made by your line manager.

## Qualifications and Skills

- Previous experience working with a Building Management Systems or within a Monitoring role.
- Previous experience of working within a demanding and time critical environment.
- Previous experience working within a data centre
- IT literate
- Competent in the use of Microsoft office applications
- Excellent communication skills
- Process driven, with the ability to work towards tight SLAs.
- The ability to work quickly while using your own initiative

In line with the VIRTUS' Safeguarding Policy, the successful applicant must be willing to undergo a BS7858 screening process.

## Remuneration package and benefits:

- Competitive rate of pay.
- Private healthcare.
- Pension contribution scheme.
- Discretionary bonus.
- Cycle to work scheme
- Eye care benefit
- Annual travel card loan
- Tech Scheme

**VIRTUS** is an equal opportunity employer. As part of our commitment to fight for equality, we work to ensure a fair and consistent interview process. We celebrate diversity and we are committed to an inclusive work environment.

If you are interested in this role, please email your CV to [careers@virtusdcs.com](mailto:careers@virtusdcs.com).

We reserve the right to close this post for applications should sufficient applications be received.